Nationwide Auto Warranty Corporation 1300 Military Road Kenmore, NY, U.S.A. 14217

Phone: (519) 886-5333 Fax: (519) 886-9921

Toll Free Canada & U.S.A. 1-888-674-8549 www.nationwideautowarranty.com G.S.T. # RT866206592



# **Automotive Protection Programs**

Nationwide Auto Warranty Corporation

470 Weber St. N. Suite 205 C Waterloo, ON, Canada N2L 6J2

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CUSTOMER FIRST NAME	INITIAL LAST NAME			
Sample	Sample			
MAILING ADDRESS	APT. NO. CIT			
Street PROV.	POSTAL/ZIP CODE AREA CODE HOME PH	nywhere ONE AREA CODE BUS. PHONE		
Alabama	12345 455 555-555			
DEALER / LESSOR INFORMATION				
DEALER NAME				
Warranties 4 Wheels				
MAILING ADDRESS	CIT	Υ		
12913 W Windsor Ave	A	vondale		
PROV./STATE POSTAL/ZIP CODE		R (IF APPLICABLE)		
AZ	623 935-7988			
VEHICLE INFORMATION				
SERIAL NO.	ODOMETER READING ( Mijes	ENGINE 2.50		
11112222555544443 YEAR MAKE MC	45000	DISPLACEMENT 3.50 LITRE		
YEAR MAKE MC 2008 Audi A	VEHICLE PURCHASE PRICE  \$3,200.00	TRANSMISSION TRUC/VAN 4X4 / AWD MANUAL AUTOMATIC (UP TO 1000kg/2200 lb capacity)		
Z006 Audi	\$5,200.00			
TERM 48 MO	ONTHS / 60,000	MILES		
	and / or whichever occurs first.			
LIMITED POWERTRAIN	DOWERTRAIN PROTECTION			
PROTECTION	Our Best Selling Warranty  PREMIUM PROTECTION For Those Who Want The BEST			
Value Priced Peace of Mind	for vehicles up to	for vehicles up to		
for vehicles up to 150,000 miles/240,000 kms	150,000 miles/250,000	100,000 miles/165,000		
● Engine ● Differencial	● Engine     ● 4 X 4	Engine     Roadside		
• Transmission • \$1000 per claim	◆ Transmission    ◆ A.W.D.	Transmission     Assistance		
<ul> <li>Ø Deductible</li> </ul>	Differential     Turbocharger	Differential     Towing		
·				
——— Options Available ———	• \$2500 per claim • Roadside	• \$3500 per claim • Car Rental		
Major Seals & Gaskets	Major Seals & Assistance	Major Seals     Trip Interruption		
\$1500 per claim	Gaskets • Towing	& Gaskets • Electrical System		
	— Options Available —	• 4 X 4 • Steering System		
	Air Conditioning	• A.W.D. • Braking System		
OPTIONS	UP TO 100,000 kms/60,000 miles	Turbocharger     Supercharger		
	Air Conditioning  UP TO 165,000 kms/100,000 miles			
Commercial Use	Powertrain PLUS	— Options Available —		
Diesel	includes starter, alternator, water pump & CV joints	Electronic High Tech		
	Powertrain ENHANCE			
Alternative Fuel	Electrical, Steering and Braking System			
CLASS 2	Roadside Assistance     Roadside Assistance	IOP-UP WARRANTT		
	Air Conditioning     Trip Interrupti     Proling System	1 of verticies of a raci		
CLASS 3	Electrical System     Braking System     Steering System	em factory  NOTE: no powertrain components are		
Oil Change addendum	<ul><li>Steering System</li><li>Towing</li><li>Electronic High</li></ul>	covered under the top-up program. Top-up		

06/15/2011	/							
00/10/2011				. MILES	ı	06	15	2007
Term extended to	/		Milage extended to		ı	00	10	2007
Term extended to	and / or whichever occurs	first.	Milage exterided to		IN SERVICE DATE			

- 1. This application together with the required fees shall be submitted to NAW within ten (10) days of the date hereof. If accepted by NAW this application shall constitute the entire agreement between Applicant and NAW, and shall be referred to as the "Agreement." Applicant hereby acknowledges and understands that neither Dealer, nor their respective employees, agents or representatives have authority to make any representation, promise, or warranty not contained herein and that NAW shall not be liable for any unauthorized representation, promise or warranty.
- Applicant and Dealer hereby certify that all information contained in this application is true and correct as of the date of this application. In the event such information is determined to be incorrect or misleading, at NAW's option, any Agreement resultant of this Application shall be void from the outset.
- THE UNDERSIGNED APPLICANT HEREBY ACKNOWLEDGES HAVING READ AND UNDERSTOOD THE TERMS AND CONDITIONS OF THIS AGREEMENT, AND AGREES TO BE BOUND BY ITS TERMS. APPLICANT FURTHER ACKNOWLEDGES HAVING SELECTED THE COVERAGE INDICATED ABOVE.

DEALER SIGNATURE or Authorized Representative APPLICANT'S SIGNATURE  FOR DEALERSHIP ONLY		06	15	2007			
		APPLICANT S SIGNATURE		DATE VEHICLE SOLD			
APPLICABLE FEE \$		e	n order to maintain this warranty, I acknowledge that mainte every 3 months or 3000 miles whichever occurs first. Failing and no refunds will be issued.				
RENEWAL PREVIOUS WARRANTY NUMBER	P.S.T. \$			FOR NAW OFFICE ONLY			
	G.S.T. \$			DATE RECEIVED WAR	RRANTY NO.		
	TOTAL FEE REMITTED \$	_			808		

#### NATIONWIDE AUTO WARRANTY **AUTOMOTIVE PROTECTION PACKAGE** AGREEMENT TERMS AND CONDITIONS

#### Part One: DEFINITIONS

In this agreement the following words shall have the following meanings:

- "NAW" means Nationwide Auto Warranty Corporation. "Customer" means the owner of the vehicle to which this Agreement applies.
- "Agreement" means this Agreement.
- "Term" means the time or kilometre/mile limits of the coverage option indicated by the Customer on the face of
- "Limits of Liability" means all maximum limits of liability including all applicable taxes.
- "Fee" means the total amount payable, including options, applicable additional surcharges and applicable taxes by the Customer to NAW for this Agreement, and applicable to the Covered Vehicle.
- "Mechanical Breakdown and/or Failure" means the inability of a covered part under this Agreement to perform the function ofr which it was designed.
- "Reasonable Costs" shall be deemed to mean charges for the repair or replacement of covered parts under this Agreement, including labour at prevailing labour rates, using parts of like, kind and quality which may include servicable used parts as customarily used in the automobile industry. "Covered Parts" means parts specifically listed in Part 4 of
- this agreement. "Covered Benefits" means benefits specifically listed in
- Part 4 of this Agreement. "Covered Vehicle" means the vehicle described in this
- "Repair" or "Repairs" means the repair and/or replacement
- of Covered Parts relevant to the Covered Vehicle. "Selling Dealer" means the dealer or leasing company through whom the customer has purchased this Agreement.
- "Commercial Use" means any vehicle registered to a company and/or used for commercial use up to 1000 kg/2200 lb. load capacity.
- "Claim" shall be deemed to include all mechanical breakdowns at the time of repair visit.

## Part Two: COVERAGE SECTION

2.1 Warranty Coverage - In consideration of the service fee received by NAW on this agreement, the statements contained in the application form herein, and provided that the Customer complies with the Terms and Conditions set forth in the Agreement, and subject to the limitations of coverage set forth in Part 8 hereof and the payment of the deductible set forth in Part 7 hereof, NAW hereby agrees to pay the reasonable costs for authorized repairs or replacements of Covered Parts which cause mechanical breakdown and/or failure.

#### Part Three: WARRANTY TERMS AND OPTIONS

3.1 The customer shall designate on the indicated space on the face of this agreement the selected warranty terms and options LIMITED POWERTRAIN WARRANTY PACKAGE: Parts coverage are listed in Part 4.1 to 4.5 inclusive plus 4.8, 4.13 to 4.15 inclusive. PREMIUM PROTECTION PACKAGE: Parts coverages are listed in Part 4.11, plus 4.13 to 4.15 inclusive.

TOP-UP PROGRAM: Parts coverages are listed in Part 4.6 to 4.12 inclusive.

Air Conditioning - Part 4.6 Car Rental - 4.7 Towing - Part 4.8 Electrical Systems - Part 4.9 Steering Systems - Part 4.10 Braking Systems - Part 4.11 Electronic HIgh Tech - Part Auxillary Differential and Transfer Case - Part 4.13 Turbocharger - Part 4.14

Supercharger - Part 4.15

3.2 The coverage described above and selected on the face of this Agreement shall commence on the date of sale or lease to the customer, with the then current odometer reading. The coverage shall expire when the stipulated time period has ended or when the covered vehicle has travelled the stipulated kilometres/miles, whichever occures first.

#### Part Four: PARTS AND BENEFITS COVERED

The following internally lubricated parts (when damaged from within): engine block, cylinder heads, crankshaft and main bearings, crankshaft gears, connecting rods and bearings, camshaft s and bearings, camshaft gears, push rods, pistons, rings and pins, intake and exhaust valves, valve springs and retainers, valve covers, guides, lifters, rocker arms, shafts and pivots, timing chain or belts, timing belt tensioners and guides, oil pump and shaft, dip stick and tube.

# 2, TRANSMISSIONS\TRANSAXLE

## a) AUTOMATIC

The following internally lubricated parts (when damaged from within): housing, torque converter, valve body, gear sets, main and intermediate shafts, clutches and bands, vacuum modulator, oil pump, oil pan, Excluded: External linkages and shifter.

The following internally lubricated parts (when damaged from within): housing, main and intermediate shafts, gear sets, synchronizer rings, shifter fork and bearings. Excluded: manula clutch, pressure plate, clutch bearing, external linkages and shifter.

- a) Front Wheel Drive Vehicles (transaxle) (wheel bearings are not covered) All internally lubricated parts (when damaged from within) including: housing, main shafts, crown and pinion, and pinioin gears.
- b) Rear Wheel Drive Vehicles (differential) (wheel bearings are not covered) All internally lubricated parts (when damaged from within) including: housing, carrier gear and case, drive pinion and pinion gear, ring gear, differential cover, differential mounts.

#### 4. ROADSIDE ASSISTANCE

NAW will reimburse up to \$50. per occurrance to a maximum of \$250. (valid receipts must be submitted for reimbursement) for the following events:

- a) Winching service for a disabled Customers's covered vehicle stuck in snow mud or off the road
- b) Battery boosting service to start a Customer's covered vehicle
- c) Emergency fuel delivery service for a Customer's covered vehicle that has run out of fuel (up to 10 litres).
- d) Flat tire service for a Customer's covered vehicle for the repair or installation of spare.
- e) Vehicle entry service (locksmith services) for a Customer's covered vehicle should the keys be lost or locked in the vehicle.

#### 5. MAJOR SEALS AND GASKETS (Only if option purchased)

Coverage includes only those seals and gaskets listed as follows: cylinder head gasket(s), intake manifold gaskets, front and rear main oil seals, valve seals, front and rear transmission seals, pinion seal and axle seals. Please not: "seepage" or "sweating" is not covered as this is considered normal and acceptable. Minor leaks to above seals or gaskets are considered normal, and iwll not be considered as a claim, unless causing engine or transmission to operate below standards.

## 6. AIR CONDITIONING (Major Component)

Compressor, clutch assembly and pulley, condenser, evaporator and accumulator. (seals are not covered)

#### 7.a) CAR RENTAL

NAW shall reimburse the Customer for car rental expenses incurred due to a breakdown covered under this Agreement. Prior approval must be obtained and valid receipts must be submitted for reimbursement. Benefits will be limited to the following schedules and must include an overnight repair. Reimbursement is up to \$40. per day to a maximum of \$200. for the term of this agreement. Labour Hours: Reimbursement:

0-8 and overnight. \$40. per day, to a maximum of \$200.

#### b) TRIP INTERRUPTION

NAW shall reimburse the Customer up to \$150. maximum with a \$50. maximum per day for lodging, meals, bus or taxi, if a Customer is more than 150 kilometres/100 miles away from home (one way) and an authorized NAW Repair Centre cannot provide "same day" emergency service covered under this Agreement. Valid receipts will be required for reimbursement.

#### 8. TOWING

NAW shall reimburse the customer up to a maximum of \$50. per occurrence for towing expenses incurred due to a breakdown covered in this Agreement. A valid towing receipt must be submitted for reimbursement.

#### 9. ELECTRICAL SYSTEM

Starter motor and solenoid, alternator, voltage regulator, electronic ignition module (excluding computer system), distributor, windshield wiper motors, washer pump motors, heater motors and fan, horn assembly.

## 10. STEERING SYSTEM

Rack and pinion, power steering pump and pulley, fluid reservoir, hydraulic lines, steering gear, main and intermediate shafts, pitman arms, idler arms, centre link, steering knuckles (spindles(, kingpins and bushings, cooler and lines.

#### 11. BRAKING SYSTEM

Master cylinder, assist booster, proportioning valves, wheel cylinders vacuum plates and return springs, frontt and rear calipers, hard lines and fittings, flex lines, brake linkages and cables

#### 12. ELECTRONIC HIGH TECH (excluding all sensors)

The following Electronic anti-lock brake system (ABS) components: electronic brake control module, accumulators and pressure modulator valve assembly; electronic ignition computer control modules, fuel injection computer control modules, cruse control servo, transducer and cable, digital dash instrumentation including: speedopmeter, tachometer, odometer, fuel, oil, temperature, thermometer readout and voltage displays; door control mode and lock actuators, power door lock actuator motor and switches, power window motors, power seat motors, power antenna, electronic trunk release actuator, exterior mirror motors, sunroof motor, convertible top motors.

## 13. AUXILIARY DIFFERENTIAL AND TRANSFER CASE

(4-wheel drive and AWD vehicles only when 4X4 option is purchased.) The following internally lubricated parts (when damaged from within): case, gears, sprockets and chain mounts.

#### 14. TURBOCHARGER

ALL internal parts including: housing, waste gate controller, intercooler and hard lines.

(NOTE: Turbocharged engines must use turbo-rated oil.) **15. SUPERCHARGER** 

All internal parts including: housing, compressor, clutch and pulley, by-pass valve, intercooler and ducting.

# Part Five: MAINTENANCE OBLIGATIONS OF THE CUSTOMER

In order to receive the coverage described, the Customer must maintain the Covered Vehicle for the prevention of mechanical breakdowns and/or failures and the care of your vehicle by completing the following services from the date of sale with the then current odoeter reading at the following intervals:

- (a) Every 12 months or 20000 kms/12500 miles, whichever occurs first, change transmission fluid and filter.
- (b) Every 3 (three) months or 5000 (five thousand) kms/3000 (three thousand) miles, whichever occurs first.
- 1. Change engine oil and filter.
- 2. Check and maintain all fluid levels.
- 3. Check and/or replace all filters as required.
  Services must be completed within 30 (thirty) days or 1000 (one thousand) kms/650 (six hundred and fifty) miles whichever occurs first from when it is due. Do it your self oil changes are not permitted.
- 4. Please retain all invoices showing services completed with VIN, odometer readings and date of services. Failure to produce such invoices constitutes non completion of services and shall result in the denial of coverage as the Customer shall be in non compliance with the terms and conditions within this Agreement.
- 5. Failing to comply with above conditions will void this warranty and no refunds will be issued.
- 6. Maintenance must be done at a Registered Service Centre.

#### Part Six: CLAIMS PROCEDURES

In the event of a mechanical breakdown and/or failure expressly covered under this Agreement, the Customer shall follow this procedure:

- a) Contact NAW claims department immediately (Monday-Friday, 8 a.m.-6 p.m. EST) at 1-888-674-8549 in Canada and the United States.
- b) When communicating with NAW, the customer should always state his or her full name, telephone number and the current odometer reading of the vehicle
- NAW will then direct the Customer to the nearest NAW authorized repair facility whenever possible.
   Customer is responsible for authorizing.
- d) NAW, once satisfied that all terms and conditions have been met, will immediately detrmine whether the claim is covered under this Agreement, then issue an authorization number to proceed with repairs.
- e) NAW will then pay the authorized repair facility directly, less Customer's miscellaneous items. In the event that circumstances arise where this is not practical, NAW will reimburse the Customer upon receipt of an itemized invoice, the amount it would have had to pay for similar repairs at its authorized repair facility, less the Customer's portion, providing this Customer has submitted the invoice within thirty (30) days of repair.
- f) NAW reserves the right to refuse any repair estimate judged unreasonable, in it's sole opinion, in relation to other alternatives. NAW reserves the right to examine the vehicle within ten (10) days of receipt of a claim. NAW reserves the right to ownership of all covered replaced parts of the vehicle.

#### Part Seven: DEDUCTIBLES

All warranties have a \$100 deductible unless otherwise stated. In the event of a mechanical breakdown covered under this agreement the customer shall pay for shop supplies as well as any fluid loss and/or other miscellaneous items including diagnostic times not covered by this agreement.

# Part Eight: WARRANTY COVERAGE LIMITATIONS AND EXCLUSIONS

#### 8.1 LIMITS OF LIABILITY

NAW maximum liability for the term of this Agreement shall not exceed the purchase price of the covered vehicle at the time of sale excluding taxes. With respect to each individual claim under this Agreement, NAW's maximum liability shall be as indicated by the Customer on the face of this Agreement.

#### 8.2 WARRANTY COVERAGE EXCLUSION

Coverage under this Agreement does not cover expenses arising out of mechanical breakdown which are caused by, or due to:

- a) Failure of non-covered part. Coverage shall also exclude: cost of repairs and replacement (including labour) of Covered Parts where their repair or replacement is due to failure of a non-covered part. If a part is not covered, then the labour to repair or replace the part is also not covered nor is damage to a covered part caused by non-covered part. Part 4 of this Agreement contains the exclusive listing of Covered Parts; or
- b) Abuse, neglect, upset or falling obect, theft, collision, road debris (rocks, stones etc.), racing, explosion, fire, water, flood, vandalism, or lack of normal maintenance; or
- c) Any vehicle used for hire to the public, any vehicle equipped with a snowplow, emergency vehicles, courier or delivery vehicles daily rental, other purposes, or commercial use unless the vehicle has been accepted by NAW in the "Commercial Use" coverage option; or
- d) For damage caused or contributed to by overheating, freezing and/or loss of coolants or lubricants including damage caused by failure of water hoses, radiators or transmission cooler lines; or
- e) Contamination of fluids, coolants, fuels or lubricants; or
- f) Repairs of carbonized or burned valves and/or seized piston rings or resultant breakage; or
- g) Due to normal wear and tear. Note: Normal wear and tear shall be deemed to include, but not limited to repairs or replacement of valves and/or rings where the purpose, in whole or in part, is to raise engine compression where the only condition is oil consumption; or
- h) Any adjustments, alignments, or tune-ups required as part of a covered repair or necessary to a covered repair; or

- i) Vehicle odometer reading have beend altered so as to reflect an incorrect or misleading kilometre/mile reading
- an inoperable odometer is not repaired by customer immediately; or
- j) Damage as a result or contributed to by vehicle pulling a trailer or other vehicle weighing more than 1000 kilograms/2200 pounds, unless vehicle is equipped with
- installed or authorized tow package; or
- b) Damage caused or contributed to by the Customer's failing to use all reasonable means to protect vehicle from further damage following a breakdown, or
- Any mechanical breakdown caused by a defect that the manufacturer has publicly or otherwise announced it would correct, and has not been done, or any mechanical breakdown covered by a manufacturer's warranty or recall, or any repairer's warranty or quarantee, or
- m) Any consequential and/or resultant loss, damage, injury or death (including any costs or expenses, legal or otherwise relative thereto) of any nature whatsoever, suffered by any person, firm or corporation, arising directly or indirectly from any repairs, delays or failures to make repairs covered under this agreement, including but not so as to restrict the generality of the definition of "repair" herein, labour and workmanship incidental to such repairs; or
- n) Rust or corrosion, or
- o) Problems or conditions existing prior to the purchase of the vehcile and normally covered by this Agreement, or
- p) Claim procedures not followed as required by Part 6 herein; or
- q) NAW shall have no obligation under this Agreement where Customer has failed to maintain the Covered Vehicle in strict compliance with the maintenance obligations of the Customer, as set forth in Part 5 of this Agreement, or
- r) Repairs made without NAW's approval.

#### Part Nine: MISCELLANEOUS PROVISIONS

Renewal - This Agreement may be renewed upon the expiration of the agreed upon Term of this Agreement for a further period at NAW then current Vehicle Extedned Service Agreement eligibility and price schedule.

Replacement Booklet - In the event that an Agreement booklet issued by NAW be lost or destroyed by the Customer, and proof of maintenance requirements met, NAW shall issue a replacement Agreement booklet at a fee

Transfer - This Agreement may be transferred or assigned to a new owner of the registered vehicle provided that the current warranty holder has obtained the consent of NAW to such assignment, and provided further that the time of such transfer, the current warranty holder is in strict compliance with all terms and conditions contained in the Agreement and has paid a \$100. administration fee to NAW for this service.

Cancellation - This Agreement may be cancelled for a full refund through the selling dealer by notifying NAW in writing within 10 days of date when coverage was to have commenced and no claim having been made under this Agreement. Subject to a \$50. administration fee.

Examination - NAW reserves the right to examine any Covered Vehicle within 10 days of the date of any claim being made hereunder. Such inspection will be conducted by an independent expert selected by NAW and Customer and in the event of any disagreement between NAW and Customer as to NAW's liability herunder, the decision of such indepependent expert shall be binding upon both NAW and the Customer.

This Agreement shall be binding upon and ensure to the benefits of the heirs, successors, and permitted assigns of NAW and the Customer.

This Agreement shall be governed by the laws of the Province or Sate of the Selling Dealer.