

CUSTOMER FIRST NAME

Protection Programs

LAST NAME

INITIAL

Nationwide Truck Warranty Suite 205C, 470 Weber Street North Waterloo, Ontario, Canada N2L 6J2

Phone: (519) 886-5333 Fax: (519) 886-9921

Toll Free Canada & U.S.A. 1-888-674-8549

MAILING ADDRESS		APT. NO. CITY		
PROV. POSTAL CODE	AREA CODE HOME PI	HONE AREA CODE BUS. P	HONE	
DEALER / LESSOR INFORMATION				
DEALER NAME			111111111111111111111111111111111111111	
MAILING ADDRESS CITY				
PROV. POSTAL CODE	AREA CODE PHONE	LIENHOLDER (IF APPLICA	BLE)	
VEHICLE INFORMATION				
SERIAL NO. ODOMETER READING (KMS.)				
YEAR MAKE MODEL ECH		ECM AT INSPECTION		
TERM	and/or w	hichever occurs first.	ETRES	
12 months or 150,000 Kms (whichever occurs first), Parts and Labor to repair failures for: 1. Engine:		first), Parts & Labor to repair failures of	Months 13 to 24 or 150,001 to 300,000 Kms (whichever occurs first), Parts & Labor to repair failures of Major Engine Components due to OEM Defects in Materials / OEM Factory Workmanship for:	
All Internally Lubricated Parts Cam Followers Camshaft and Bearings	Intake Manifold Main Bearing Bolts Oil Cooler, Pan & Pump	1. Engine:		
Crankshaft and Main Bearings Crankshaft Hub	Pistons Piston Rings & Pins	Camshaft Main Bear Crankshaft Oil Cooler		
Connecting Rods & Bearings Connecting Rod Caps & Capscrews	Rocker Arms and Shafts Timing Case Cover	Connecting Rods Oil Pan Cylinder Block Casting Spacer Pla	ate or Spacer Block	
Cylinder Block Casting(s) Cylinder Head Gasket(s)	Timing Gears Turbocharger	Cylinder Head Castings Timing Ca	se Cover	
(excludes External Water & Oil Leaks) Cylinder Liners	Valves Valve Push Rods and Lifters	Flywheel Housing Timing Ge Intake Manifold Thermost	ars at Housing	
Engine Gears Exhaust Manifold	Valve Springs and Keepers Vibration Damper	Failure of Above Listed Major Engine Compo	Failure of Above Listed Major Engine Components	
Flywheel Housing Fuel Pump¹ Injectors Injector Lines	Water Manifold Water Pump	DOES NOT INCLUDE Failures of Embedded E DOES NOT INCLUDE Failures due to non-Fac	0	
2 Transmission and Door End/s): First 12	months or 150,000 Kms	Life of Service Contract:	Life of Service Contract:	
2. Transmission and Rear End(s): First 12 months or 150,000 Kms (whichever occurs first): Bearings and Races, Internal Gears, Outer Cases, Shafts and Synchronizer 'See Exclusions and Limitations (Items Not Covered)			\$250 cumulative towing reimbursement for covered failures which disable the vehicle; towing coverage will be determined solely by once the failed part has been determined.	
entire agreement between Applicant and Applicant hereby acknowledges and un- promise, or warranty not contained here 2. Applicant and Dealer hereby certify tha determined to be incorrect or misleading 3. THE UNDERSIGNED APPLICANT HER	INTW, and shall be referred to as the "Ag derstands that neither Dealer, nor their re in and that NTW shall not be liable for any at all information contained in this applica g, at NTW's option, any Agreement resultand EBY ACKNOWLEDGES HAVING READ A	ten (10) days of the date hereof. If accepted by NTW this appreement." Isspective employees, agents or representatives have authority unauthorized representation, promise or warranty. ation is true and correct as of the date of this application. ant of truck Application shall be void from the outset. AND UNDERSTOOD THE TERMS AND CONDITIONS OF THIS SELECTED THE COVERAGE INDICATED ABOVE.	y to make any representation,	
DEALER SIGNATURE or Authorize	zed Representative	APPLICANT'S SIGNATURE	DATE VEHICLE SOLD	
			In order to maintain this warranty, I acknowledge that maintenance must be performed. Failing to do so will void this warranty and no refunds will be issued.	
DST ¢		FOR NTW OFFICE USE ONLY		
		DATE RECEIVED	RRANTY NO.	
TOTAL FEE REMITTED \$		DID MIM YIY	I I I I I I I I I I I I I I I I I I I	

NATIONWIDE TRUCK WARRANTY **AUTOMOTIVE PROTECTION PACKAGE** AGREEMENT TERMS AND CONDITIONS

DEFINITIONS 1:

- You, your: "you", the plan purchaser.
- Plan: this warranty contract.
- We, Us, Our, NTW: Nationwide Truck Warranty.
- Dealer, Engine Dealer, Distributor. servicing locations authorized by NTW.

 Failure (12 months or 150,000 Kms): the mechanical
- breakdown of an Engine, Trans & Rear that has received manufacturers' recommended maintenance to perform the function or functions for which it was designed.
 Failure (Months 13 to 24 or 150,001 to 300,000
- Kms): the mechanical breakdown of an Engine component due to OEM defects in materials / OEM Factory workmanship.
- Wear-Out: the failure of a covered part to perform the function or functions for which it was designed due to normal wear and tear.
- Altered Component: any Engine, Trans & Rear component or assembly that has been physically altered from the condition as provided by the original equipment manufacturer (OEM). Specifically including, but not limited to, components welded, brazed, plated, pinned, etc or components repaired, replaced, installed or assembled not according to OEM specifications.
- Pre-Existing Failure: any failure occurring prior to the
- Issue Date of the Warranty.

 ECM: the engine's Electronic Control Module (ECM); used to verify the odometer mileage for all failures
- xi. Low Power Failure: any failure caused by a covered component, resulting in a chassis dynamometer measured value of less than 75% of the OEM rated engine horsepower at the wheels of the vehicle (Class 8, non-vocational trucks only).

AGREEMENT

This document, in its entirety, constitutes a warranty contract between You and NTW.

III: DEDUCTIBLE

You pay only the first \$150 of approved repair costs necessary to correct the covered failure (based on OEM time guidelines and fleet parts pricing) during each repair visit, plus normal maintenance items and other non-covered items as specified in Section V, 'Exclusions and Limitations (Items Not Covered)'. If the warranty premium is financed by NTW, and the amount of any claim exceeds premium collected by NTW the outstanding premiums are due by way of a deductible for the current claim. This amount will be paid directly to the repair facility.

IV: EXCLUSIONS AND LIMITATION (Items Not Covered)

- Pre-Existing Failures: failures occurring prior to the Issue Date of the Service Contract
- Repairs beyond those required to correct the covered failure.
- Repairs (parts or labor) covered by any other guarantee, warranty or service contract in effect at
- Progressive damage limited to OEM engine parts when damage caused by a covered component.
- Repairs to any Engine, Trans & Rear upon which the manufacturers recommended maintenance has not been performed.
- Repairs to an Engine, Trans & Rear in which the vehicle odometer has been changed in an attempt to misrepresent the vehicle mileage; or in which the fuel pump seals are broken, except when authorized by us. Odometer changes must be documented in writing.
- Repairs to any Engine, Trans & Rear in which the engine ECM has been changed in an attempt to misrepresent the vehicle mileage. ECM changes must be documented in writing.
 Failure of any Altered Components (see Section I.
- Definitions);
 - or Progressive Damage caused by any Altered Component.
- Failures caused by faulty seals or gaskets (except as noted in Section IV).
- The cost of repairing or replacing:
 - Belts, hoses, water pumps and thermostats.
 - Fuel pump seals and electronics. Charge Air Cooler. 2.
 - 3.
 - Air Compressor.
 - Wiring harnesses, electrical connections, seals, 5. gaskets and o-rings.
 - CAT (PEEC) Electronic System (Including its parts).
 - DDEC Electronic System (Including its parts):
 - Cummins Electronic System (Including its parts). Mack Electronic System (Including its parts).
 - 10. Volvo Electronic System (Including its parts).
 - Axles, Banjos, Wheels, Driveshafts, Yokes, U-Joints, or Transmission or Rear End Gaskets or Seals.
 - 12. Transmission Mounted Parts (such as

- Transmission Pump, Oil Cooler or PTO Pump).
- Any and all parts not specifically listed under 'Section IV. Coverage'.
- 14. Parts that have failed, due to normal wear and tear.
- Damage or failures arising from:
 - Collision, Upset, Fire, Abuse, Neglect or Act of God.
 - 2. Any other risk insured under a standard physical damage clause used in motor vehicle Insurance policies, whether or not you have such insurance in force and effect.
 - Abuse through continued operation of an impaired vehicle.
- Damages as a result of overheating, lack of lubrication or contamination.
- Repairs to the Engine, Trans & Rear necessitated
 - You have failed to maintain the manufacturer's prescribed levels and grade specifications of fluids (oil and coolant) and associated filters (including oil, fuel, coolant and air) as specified by the Engine, Trans & Rear manufacturer(s) thereby causing lack of lubrication.
 - You have failed to maintain proper levels of fluids and coolants thereby causing cooling system
 - The vehicle itself was improperly towed.
 - Any other operational abuse not specifically enumerated hereon.
 - Any part or component was welded without OEM authorization.
- Cost of labor necessary to repair or replace seals and gaskets.
- Chemical or mechanical erosion (e.g. cavitation or pitted components).
- Repair or replacement of any engine-braking device, or damage caused by the failure of the device.
- Loss of use of the vehicle, loss of time, inconvenience, commercial loss, incidental or Ω consequential damages.
- Any towing (except as included above), freight or R. travel charges.
- S. Shop Supplies or Miscellaneous Charges.
- All foreign taxes.
- Repairs solely to address fuel economy or EPA compliance.
- V.Emission control equipment including, but not limited to: EGR valves, catalytic converters, mufflers, and actuators.
- Vehicles not registered and operated for commercial, on-highway use. W.
- Repairs to any Engine, Trans & Rear in which the vehicle has been modified since inspected for this Service Contract; and the modifications can be determined to be the cause of the failure or exacerbates the damages further than would have otherwise occurred.
- Repairs to any transmission or rear differential where the engine has been uprated beyond the
- capacity of the transmission.

 Service or repairs to any vehicle registered or Z. operated outside North America.

WHAT TO DO IF REPAIRS ARE NEEDED:

In case of a mechanical breakdown or of circumstances reasonably likely to result in a breakdown: You shall:

Call Nationwide Truck Warranty claims department immediately at 1-888-674-8549.

Failure to Call BEFORE REPAIR IS STARTED Voids Coverage of the Specific Failure

- Provide the repairing dealer with evidence that You have performed the manufacturer's required maintenance.
- Submit this Service Contract.
- Pay the deductible and other non-covered items as specified in 'Section V. Exclusions and Limitations'.

Repairs or replacements may be made by any properly qualified repair facility provided the owner has obtained prior authorization from Nationwide Truck Warranty for such repairs. Nationwide Truck Warranty does not assume, and specifically disclaims, any liability to You for any benefits provided herein.

VI. YOUR RESPONSIBILITIES:

This Warranty Contract is conditional upon your complying with service requirements as recommended by the manufacturer. Receipts showing dates and services performed must be retained by You and furnished to NTW in the event of a claim. The required servicing has a tolerance of ten (10) days or two thousand (2,000) Kms. Failure to have such servicing performed within the above tolerance will void this Warranty. NTW reserves the right to recover any payment for claims hereunder, which are subsequently reimbursed to the repairing Dealer by the

The vehicle odometer is the primary means for determining coverage eligibility. You must maintain your odometer in proper working condition. Documentation of odometer changes must be submitted to NTW. In addition, NTW may require an ECM printout at the time of any failure to verify coverage eligibility and fault codes. Costs associated with repairing or communicating with

the ECM are your responsibility. Coverage may be denied if ECM communications is denied or otherwise unavailable.

VII. PLAN ADMINISTRATOR'S DUTIES:

- NTW will authorize 100% of the components and labor charges required to correct only the covered failure based on OEM time guidelines and fleet parts pricing; minus any applicable deductible and the cost of non-covered items as specified in 'Section V. Exclusions and Limitations', for the repair of covered component failures during their coverage period except as noted under 'Section VIII. Limits of Liability', below. Repairs must be performed at a NTW authorized dealer during their normal business hours.
- NTW will authorize (at NTW's choice) new, remanufactured, like or repaired components when replacing or repairing any covered components that fail. Further, NTW will also authorize the parts and labor charges for any covered engine components that is rendered unserviceable by the failure of a covered component.

 NTW will authorize restoration of the Engine, Trans
- & Rear to its operating condition prior to failure by repairing/replacing only the failed components and consequential failed components necessary to remove/repair/install the covered components. Other components removed in the process of the repair will be reinstalled as is, unless You authorize the
- additional expense to repair or replace.

 NTW reserves the right to inspect any and all parts necessary to establish the cause of any reported failure

VIII. LIMITS OF LIABILITY:

NTW's maximum liability for any repair shall be no greater than the current value of the vehicle identified on Page 1. In the event that a covered repair exceeds the vehicle's current market value. NTW may elect to purchase the vehicle from the owner for the current market value. If NTW elects to purchase the vehicle from the owner at current market value rather than proceed with repairs, this Service Contract will be terminated and no coverage will be provided for the replacement vehicle and no unused balance will be refunded.

IX. CLAIMS ASSISTANCE:

For information or Claims assistance, please call 1-888-674-8549.

For information write Administration Offices: Nationwide Truck Warranty 470 Weber Street N Suite 205C Waterloo, Ontario Canada N2L 6J2

X. TERMINATION:

This Service Contract may NOT be terminated or cancelled by the contract holder for any reason once the vehicle identified on Page 1 is placed in service and coverage becomes effective.

This Service Contract shall be terminated by NTW for non-payment or in the event the vehicle identified on Page 1 is no longer owned by the contract holder identified above (see XI Transferability). Any unused balance will not be refunded.

This Service Contract shall be terminated by NTW in the event the vehicle identified on Page 1 application or use has been misrepresented; a fraudulent claim is submitted; or the vehicle or maintenance records are tampered with in an attempt to mask or misrepresent the usage, age or mileage. Any unused balance will not be

XI. TRANSFERABILITY:

Under no circumstances will the balance of any unused coverage be refunded. This service contract (on the vehicle identified on Page 1) may be transferable, at Nationwide Truck Warranty's discretion, to a new owner upon payment of a \$100 processing fee. Call 888-674-8549 for details.

XII. ACCEPTANCE:

This application together with the required fees shall be submitted to NTW within 10 days of the date hereof. If accepted by NTW this application shall constitute the entire agreement between Applicant and NTW, and shall be referred to as the "Agreement"

XIII. GOVERNING LAW:

Acceptance of this agreement shall be governed by the laws of the province of the selling dealer

This Warranty is complete in its entirety. Failures occurring prior to the Issue Date of this Warranty
Agreement will be considered *Pre-Existing Failures* and will not be eligible for coverage. Coverage is provided by and administered solely through Nationwide Truck Warranty, the selling dealership, its employees and agents shall be held harmless from any claims or disputes that may result.

Nationwide Truck Warranty A division of 1623332 Ontario Inc.