

AutoLife[®] R.V. 5 Year/100,000 Mile PRODUCT WARRANTY

CUSTOMER INFORMATION (VEHICLE OWNER)		VEHICLE INFORMATION	
Name:		VIN:	
Address:		Make:	Model: Year:
City, State, Zip:		Lienholder:	
Phone:		Current Odometer:	+100,000 =
DEALER INFORMATION		Contract Purchase Date:	
Dealer #:		Purchase Price: \$	
Name:		RV's:	Class A <input type="checkbox"/> Class B <input type="checkbox"/> Class C <input type="checkbox"/>
Address:			
City, State, Zip:		CUSTOMER NOTICE:	
Phone:		THE PRODUCT WILL BE SENT TO YOUR ADDRESS LISTED ABOVE WITHIN 30 DAYS. IT IS YOUR RESPONSIBILITY TO INSTALL THE PRODUCT. (MUST BE A PHYSICAL ADDRESS)	
<p>THIS PRODUCT LIMITED WARRANTY BEGINS ON THE START DATE LISTED ABOVE AND EXPIRES AT 12:01 A.M. AT THE END OF THE TERM SPECIFIED IN THIS REGISTRATION, OR WHEN THE VEHICLE HAS REACHED THE ADDITIONAL MILEAGE LIMITATION SPECIFIED IN THE PRODUCT LIMITED WARRANTY REGISTRATION AGREEMENT, WHICHEVER OCCURS FIRST. ALL MAINTENANCE REQUIREMENTS MUST BE COMPLETED.</p>			
SIGNED: _____		SIGNED: _____	
VEHICLE OWNER		DEALER REPRESENTATIVE	

COVERED COMPONENTS INCLUDE*:

TERMS AND CONDITIONS

ENGINE and WATER PUMP – All internally lubricated parts of engine, including pistons, piston rings, piston pins, crankshaft and main bearings, connecting rods and rod bearings, camshaft and camshaft bearings, timing chain and timing gears, intake and exhaust valves, valve springs, oil pump, push rods, rocker arms, hydraulic lifters, rocker arm shafts and water pump. The Engine Block and Cylinder Heads are also covered if the above-listed parts caused a mechanical failure.

TRANSMISSION – Internally lubricated parts of manual or automatic transmissions, including torque converter case if damaged by the failure of an internally lubricated covered part, oil pump, drums, planetaries, sun gear and shell, shaft(s), bearings, shift rail, forks, and synchronizers.

1. **ELIGIBILITY:** All covered components and all drivetrain components must be factory installed by the vehicle manufacturer. Repaired or replaced previously only by an ASE Certified Mechanic. Documentation will be required. If the AutoLifeRx RV™ Product is drained from the radiator for any reason, you must request in writing from the manufacturer at address below new product at no charge. (Shipping and handling may apply.)

2. **LIMITS OF LIABILITY:** In case of a failure within the lubricated parts of the engine and/or transmission of the registered vehicle, Manufacturer's obligation is limited to repairing or replacing defective parts with like, kind, and quality including the replacement of all lost fluids including the AutoLifeRx RV™ product. The limit of liability per covered vehicle is \$3,000.00 per engine, \$2,000.00 per transmission, or the actual cash value of the vehicle as determined by the NADA trade value whichever is less.

3. **MAINTENANCE REQUIREMENTS:** To obtain the benefits provided under this product limited warranty, it is the responsibility of the registered owner to:

- A) Properly install the product in the radiator overflow and return the registration form included with the product delivery.**
B) Require that the engine oil and engine oil filter be changed by a commercial service facility every six (6) months or four thousand (4,000) miles whichever occurs first. Proper documented and verifiable receipts for oil and engine oil filter changes will be required in the event of a claim.
C) Continue maintenance of covered components(s) as outlined in vehicle owner's manual.

Initial

→ Service receipts and invoices must be presented in case of claim.

4. **TRANSFER:** This product limited warranty is transferable to a second owner of the vehicle or to a replacement engine and/or transmission, provided the Manufacturer listed below is notified in writing, all maintenance records are reviewed prior to the transfer, and a \$50.00 transfer fee is paid.

5. **EXCLUSIONS:** Failure of a covered component, which occurs within the first ninety days (90) and 1,000 miles after Start Date, as it appears on the above registration form will not be covered, this will be considered as pre-existing. All vehicles must be in good mechanical working order for this product limited warranty to be valid. Any parts that are not listed under covered parts and components. Oil consumption, worn out or overheated parts or diminished performance is not covered. Leaking gaskets or seals are not covered. Parts that require normal vehicle manufacturers recommended replacement intervals are not covered under this product limited warranty. Damage resulting from failures by related parts or units such as but not limited to: levers, controls, linkage, cables, radiator, coolers, rubber mounts, external oil lines, viscous couplings, drive axles and electronic components, internal or external, to the engine and transmission are not covered. Failures must be the result of a proven mechanical failure. AutoLifeRx RV™ and its limited warranty are not intended for and do not apply to diesel engines manufactured prior to 1990, 10 Cylinder engines or 12 cylinder engines. Please call Manufacturer for specific clarification.

This limited warranty will not apply to the following items: Manufacturer is only responsible for covered components as indicated in the Terms and Conditions section on this registration form when originally purchased by the vehicle owner as it appears on the above customer registration. This limited warranty takes second place to other manufacturer warranties or recall items. Manufacturer is not responsible if the covered components have been abused or damaged as a result of a collision. Manufacturer is not responsible if the covered components have been tampered with or altered after the original equipment manufacturer installation. Damage or abuse through towing, improper load capacity, or continued operation of an impaired vehicle failure to follow the terms and conditions as outlined voids this limited warranty, thereby letting the vehicle owner assume the liability. Thermostats, blown head gaskets, cracked heads or block, fluid leaks, leaking seals or gaskets or lines or hoses, overheating or other engine or transmission failures caused by the lack of fluids or improper maintenance are not covered. Breakdowns caused by contamination, lack of proper fluids or non-suitable fluids, fuels, coolants or lubricants, including a breakdown caused by the failure to replace seals or gaskets in a timely manner are not covered. Damage to the vehicle caused by collision, misuse, road conditions, negligence, alterations, racing, fires, floods, riots, acts of war, vandalism, theft or acts of God are not covered. This limited warranty does not cover such things as loss of use of the vehicle, loss of earnings, personal damages, per diem expenses, or any other consequential or incidental damages. Storage, medical, telephone or rental charges not specifically outlined in these terms and conditions are not covered. A gradual reduction in operating performance due to normal wear and tear such as but not limited to oil consumption, guides, valves, rings, transmission clutch pack, discs and bands is not covered.

6. **MANUFACTURER'S RIGHT OF CANCELLATION:** In the event of filing a claim for service with Claims Administrator, the Manufacturer reserves the right to cancel this limited warranty upon the discovery of fraud or misrepresentation of a material fact by the vehicle owner or the vehicle owner's representative. Any vehicle used in the commission of a crime will not be covered.

7. **CANCELLATION PROCEDURE:** The paid purchase price of the AutoLifeRx RV product is fully refundable within thirty (30) days of the product delivery date. In order to receive a refund, you must send the unused AutoLifeRx RV product and this Limited Warranty to the Warrantor at address shown above, postmarked within thirty (30) days of the delivery date. The purchase price of the AutoLifeRx RV product is non-refundable after thirty (30) days of the delivery date or if the AutoLifeRx RV product has been installed on the vehicle. If the product has been financed, the limited warranty is only cancelable in the event of a verifiable repossession or an insurance total loss. All notices to cancel must be sent to Manufacturer only. All cancellations will be calculated by a time and mileage factor from the inception date, less a \$75.00 cancellation fee. Any claims, vehicle inspection costs, or research paid prior to cancellation date will be deducted from the refund amount.

8. **CLAIM PROCEDURE:** In case of failure of a covered component, call the Claims Administrator at 1-877-212-5246 for claim validation. You will be required under this product limited warranty to authorize the repair facility to tear down the component(s) for inspection before repair or replacement of failed component(s). You will be required to pay the cost of the tear down if the mechanical breakdown is not covered by this product limited warranty. Reasonable access must be provided to the vehicle for limited warranty inspection. You must have all required documentation prepared to submit to the Claims Administrator: i.e.; a copy of this product limited warranty registration form, proof of maintenance of all covered components as outlined in Item 3 Maintenance Requirements, documented failure of any covered component, receipt for towing and/or rental car, if authorized (All documentation must be received within ten days of reporting a claim). Repairs or replacements must be completed at our national labor rate by a StateCertified repair shop. This product limited warranty is only valid in the United States and Canada. *Failure to receive Claims Administrator's authorization prior to any repair work will invalidate any product limited warranty claim.

9. **ARBITRATION:** Any controversy or claim arising out of or relating to this limited warranty or the breach thereof will be settled by binding arbitration in accordance with the Arbitration Rules of the American Arbitration Association. The parties specifically agree to the binding nature of the arbitration. Any arbitration subject to this paragraph shall be before a single impartial arbitrator who shall have no less than ten (10) years experience in the manufacturing of automotive products unless otherwise mutually agreed to by the parties. If no arbitrator is agreed to within ten (10) days of demand for arbitration, either party may petition a court for appointment of a qualified arbitrator whose qualifications are consistent with the requirements of this paragraph. Each party to the arbitration shall pay its own expense. Arbitration service fees and arbitrator fees shall be paid equally by each party, unless the arbitrator rules otherwise. The location of all arbitrations shall be located in Maricopa County, Arizona. The decision of the arbitrator shall be final and binding and may be entered as a judgment in any State or Federal court of competent jurisdiction. The initiation or participation by any party in any judicial proceeding shall not be deemed a waiver of the right to enforce this arbitration provision and notwithstanding any provision of law to the contrary, shall not be asserted or accepted as reason to delay, to refuse to participate in, or refuse to enforce this arbitration provision. Any party shall be entitled to recover reasonable attorney's fees and costs incurred in enforcing this arbitration provision, and the arbitrator shall have sole authority to award such fees and costs.

10. **THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.**

THIS LIMITED WARRANTY COVERS ONLY DAMAGE INCURRED WHILE THE PRODUCT IS IN THE VEHICLE. THIS LIMITED WARRANTY IS A PRODUCT WARRANTY AND IS NOT INSURANCE. THIS LIMITED WARRANTY IS BETWEEN THE PURCHASER AND AUTOLIFERx™ MANUFACTURING COMPANY. THIS IS NOT A PERFORMANCE LIMITED WARRANTY. IF YOU DO NOT RECEIVE THE AUTOLIFERx RV™ PRODUCT IN 30 DAYS PLEASE CALL CUSTOMER SERVICE.
P.O. BOX 82758 - PHOENIX, AZ 85071-2758
Claims Toll Free (877) 212-5246 - Fax (877) 452-5246 - Customer Service Toll Free (888) 708-0840 - Email custserv@AutoLifeRx.com