



# GENUINE

## WARRANTY SOLUTIONS

3470 W. Cheyenne Ave, Suite 500  
North Las Vegas, NV 89032  
www.genuinewarranty.com

### RV Motor Vehicle Service Contract Application

Administered & Underwritten by Genuine Warranty Solutions Inc.

This document is an Application for a Motor Vehicle Service Contract for RV's and Motorcoaches. If this application is accepted by the administrator, then it will become your contract. The terms and conditions for the contract are on the following pages. **For questions or claims please call us at 800-581-0312.**

Holder Information	Selling Dealer/Agent
Name:	Name:
Address:	Address:
City, ST, Zip:	City, ST, Zip:
Phone:	Phone:

Covered Vehicle	
Year/Make/Model:	
In Service Date:	
Lienholder:	
Current Odometer:	Engine Type / HP:
Coach VIN #	Chassis VIN #
Original Factory Coach Warranty: ( ) Years ( ) Miles	
Original Factory Chassis Warranty: ( ) Years ( ) Miles	
Contract Purchase Date:	Current NADA Value: \$
Contract Purchase Price: \$	Actual Coach Selling Price: \$

Contract Coverage	
Coverage Type:	<input type="checkbox"/> (A) Premium <input type="checkbox"/> (B) Chassis <input type="checkbox"/> (C) Luxury <input type="checkbox"/> (D) Coach
Deductible:	<input type="checkbox"/> \$50 <input type="checkbox"/> \$100 <input type="checkbox"/> \$200
Length of Coverage:	_____ Years or _____ Miles
Wear and Tear Coverage:	<input type="checkbox"/> Yes <input type="checkbox"/> No (Coverage E)
Tire and Wheel Coverage:	<input type="checkbox"/> Yes <input type="checkbox"/> No (See additional contract for this coverage, requires surcharge)

Holder, whose signature appears below, acknowledges that the information contained above is true and you agree to maintain the covered vehicle in accordance with the manufacturers and the contracts periodic maintenance requirements and keep all receipts of current and previous service of the vehicle. You agree to abide by the terms and conditions of the contract, and agree that authorization must be made before any repairs are guaranteed under this contract, and to the arbitration clause which is final and binding. A service contract is not required to obtain financing.

Holder Signature	Date	Signature of Dealer Representative	Date
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**RV MOTOR VEHICLE SERVICE CONTRACT**  
**Genuine Warranty Solutions Inc. • 3470 W. Cheyenne Ave Suite 500 • N. Las Vegas, NV 89032**  
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**Toll Free Claims 800-581-0312**

**Genuine Warranty Solutions Inc.** ("Provider" or "Administrator") agrees, in consideration of full payment, subject to the contracts provisions, that it will pay the reasonable cost to remedy any total failure of a Covered Component for the time or mileage, whichever comes first, as indicated on the contract application, for the vehicle and owner indicated on the contract application. This contract starts on the date that the owner of the vehicle ("Holder" or "Customer") signs the application or when the manufacturers warranty expires. To make a claim, safely take your vehicle to an authorized or reputable service center, and instruct them to call 888-581-0312. We will verify coverage, verify the breakdown, and authorize repair of Covered Components. Claim payments are through corporate debit or credit card, direct billing, or customer reimbursement. Holder is responsible for paying a deductible chosen on the application page per repair.

**Premium Covered Components (Coverage A)**

**Premium Coverage** covers the reasonable cost to remedy any operating mechanical or electrical failure of the vehicle, for the time indicated on the contract application, except as specified as excluded, subject to the provisions of this contract.

**Chassis Covered Components (Coverage B)**

**Engine:** Pistons, pins & rings, crankshaft, main bearings, connecting rods & bearings, camshaft, followers, cam bearings, valves, push rods, springs, guides, seats & lifters, rocker arms, timing gear chain, tensioners, retainers, oil pump, eccentric shaft, cylinder barrels, intake manifold, engine torque strut, timing cover, vacuum pump, dipstick & tube. **Transmission:** Case, torque converter, internal linkage, vacuum modulator, cooler, cooler lines, filler tube, dipstick. **Drive Axle:** Front and Rear – Differential housing, transaxle housing, final drive housing, constant velocity joints, universal joints, axle shafts, drive shafts, hub bearings, bearing supports. **Fuel Delivery:** Fuel pump, metal fuel lines, fuel tanks, fuel distributor, auxiliary tank switch, fuel injection pump, fuel injectors.

**Luxury Covered Components (Coverage C)**

**Includes all Covered Components from Coverage B and the following:** **Steering:** Steering gear box, gear box housing if damaged by the failure of an internally lubricated part. Main steering column shaft, intermediate steering column shaft, couplings, steering pump, cooler, cooler lines, power cylinder, drag links, control valve, cylinder. **Suspension:** Upper and lower control arms, shafts, strut bar, steering knuckles, linkage, king pins, spindle supports, torsion bars, lines and bags. **Heating & Cooling:** Water pump, impeller shaft, heater core, fan, fan clutch, fan motor, controller module, heater ducts, coolant recovery unit, electric block heater. **Air Conditioning:** Compressor, condenser, evaporator, POA valve, accumulator, power module, idler pulley, orifice tube, receiver-dryer, high/low cutoff switches, blower motor, pressure cycling switch, ducts. **Brake System:** Master cylinder, power assist boosters, combination valves, backing plates, clips, springs, retainers, self adjusters, parking brake linkage, rear actuators. **Electrical:** Starter, voltage regulator, alternator, distributor, wiring harness, solenoid, manually operated switches, wiper motors, gauges, window motors and control, power antenna, power door locks, sash motors, cruise control transducer, engagement switch & servo, turn signal switch, dash board clock, dual battery paralleling switch, backup alarm. **Water Heater:** Burner assembly tank, thermostat, thermocouple, gas valve, heating elements, electric ignition assembly, switches, wiring harness. **Fresh Water:** Water pump, water tank, water lines, traps, faucets. **Waste System:** Shower, sink(s), toilet(s), holding tank, gate valves. **L.P. Gas System:** Regulators, mounting brackets, pig tails, gas lines, gas fittings. **Inside Air Conditioning / Ventilation:** Capacitors, thermostat, condenser, accumulator, expansion valve, receiver dryer, blower motor, switches, electronic module, ventilation fans, pressure cycling switch. **Range & Oven:** Burner assembly, thermostat, thermocouple, microwave ovens, burner valves, power hood and ignition assembly. **Inside Heating System:** Furnace igniter, thermocouple, burner assembly, thermostat, blower motor, gas valve. **Auxiliary Powerplant/Generator:** Starter, switches, generator assembly, power converter, inverter, voltage regulator, gauges. **Luxury Component Package:** Repair of Ice maker, dishwasher, washer/dryer (excluding belts and hoses), central vacuum cleaning system, external BG, trash compactor, kitchen center.

**Coach Covered Components (Coverage D)**

Coach Coverage is identical to Premium Coverage A, except that it does not cover failures to any part, system, or related component of the following systems: Engine, transmission, front and rear wheel drive, steering, suspension, brake, engine/chassis electrical, heating and cooling.

**Wear and Tear Covered Components (Coverage E)**

Wear and Tear Coverage is optional coverage and must be paid for at the time the service contract is purchased. It may not be added onto after purchasing the service contract. This coverage revokes the exclusion of "wear and tear items" from the excluded items list. Wear and tear items are those items that have failed due to being out of manufacturers recommended specifications, yet have not actually failed yet, and are still a mechanical or electrical failure. We reserve the right to wait for a total failure depending on the severity of each claim. All other exclusions for this contract still apply.

**Excluded Items for Coverage A, B, C, & D:** Non-mechanical or electrical failures; frame or structural separation; all components and clutches themselves; rubber parts; any repositioning, refitting or realigning; distributor cap/rotor; tires/wheels; air bag/supplemental restraint systems; lenses; battery and cables; all maintenance service and items such as alignments, wheel balances, engine tune-ups, spark/glow plugs, plug wires, brake pads, linings & shoes, filters, lubricants, coolants, hoses; bright metal; any illumination including lights; exhaust system; weather stripping; body panels; brake rotor/drums; normal fluid/oil lubricant seepage; canvas, vinyl or fabric tops; shop supplies, hazard waste removal; body adjustments, buttons, handles, door hinges, glass; service adjustments and cleaning; fuses, bolts, fasteners, nuts; squeaks and rattles; water leaks; wear and tear items; belts; timing chain and belts; a/c recharging; video/navigation systems; failures due to lack of maintenance, lack of fluids, coolant or lubricants; any parts used, added or replaced that are not necessary to the completion of the repair or were not damaged by the failure of a covered component; breakdowns due to overheating/rust/corrosion; parts that failed due to a modification to the vehicle; compression loss through gradual failure or rings and valves; and non-factory installed components.

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**Additional Conditions of Coverage**

This contract is not valid until Provider receives full payment and has approved the application and contract. We will mail Holder a certificate of coverage with their service contract number indicating the start date of coverage. Authorization must be made prior to guaranteeing payment for a claim. No service or maintenance items, recalls or service bulletin items, consequential, misuse, alterations, racing, collision, or weather damage is covered. Service may be denied for pre-existing conditions as reasonably determined by the Provider based upon the reasonable reliance of the time and mileage on the vehicle and results of a claim inspection. Holder agrees to maintain the vehicle as the manufacturer recommends and to hold all service records for the vehicle for proof of maintenance. No claims are covered if any misrepresentation was made on any claim, inspection, or application for the service contract. If Holder currently has a warranty on this vehicle from the factory or aftermarket, that warranty is responsible in whole for any claims. Prior to making any claim, a required inspection must be completed and then approved by Provider. No claims will be paid until this inspection has been completed and approved. Coverage is void on any commercial vehicle or rental car. Non-original parts may be used for repairs to comply with the terms of this contract.

Providers total liability for this contracts life shall not exceed the actual cash value of the vehicle as determined by Provider, and each claims liability is limited only to the actual value of the claim. Coverage void where prohibited by law, and additional state provisions may apply. Jurisdiction for this service contract and any disputes that arise is in Clark County, Nevada. This contract will terminate when the year or mileage limitation has been reached on the contract, whichever comes first, or when the covered vehicle in this contract has been sold unless it is transferred to the new owner. To transfer this contract to a new owner, within seven days of the vehicle sale, mail a certified letter to us stating the new owners name, address, telephone number, and the odometer reading along with a \$100 administrative fee. Transfers may only occur once. This contract is backed by the full faith and credit of the provider. This contract may be renewed, permitting that the price paid for renewal is the current pricing on the service agreement at the time of renewal.

You may cancel this contract in the first 30 days. No cancellation of a service contract may become effective until at least 15 days after the notice of cancellation is mailed to the holder. No service contract that has been in effect for at least 70 days may be cancelled by the provider before the expiration of the agreed term or 1 year after the effective date of the service contract, whichever occurs first, except on any of the following grounds:

- (a) Failure by the holder to pay an amount when due;
- (b) Conviction of the holder of a crime which results in an increase in the service required under the service contract;
- (c) Discovery of fraud or material misrepresentation by the holder in obtaining the service contract, or in presenting a claim for service thereunder;
- (d) Discovery of: (1) An act or omission by the holder; or (2) A violation by the holder of any condition of the service contract, which occurred after the effective date of the service contract and which substantially and materially increases the service required under the service contract; or
- (e) A material change in the nature or extent of the required service or repair which occurs after the effective date of the service contract and which causes the required service or repair to be substantially and materially increased beyond that contemplated at the time that the service contract was issued or sold.

This Agreement shall be construed in accordance with and governed by the laws of the State of Nevada, without giving effect to conflict of law principles. All disputes, controversies or differences between the Provider and Holder or any of their officers, directors, legal representatives, attorneys, accountants, agents or employees, or any customer or other person or entity, arising out of, in connection with or as a result of this agreement, shall be resolved through arbitration rather than through litigation. All disputes for resolution shall be submitted to the American Arbitration Association within 30 days after receiving a written request to do so from any party. If any party fails to submit the dispute to arbitration on request, then the requesting party may commence an arbitration proceeding.

Any hearing scheduled after arbitration is initiated shall, unless the parties agree otherwise, take place in North Las Vegas, Nevada. The parties acknowledge that, although the Provider may have offices and/or conduct business throughout all fifty states of the United States and Internationally, the parties specifically waive the right to bring any claim or action other than as stated herein. If any party shall institute any court proceeding in an effort to resist arbitration and be unsuccessful in resisting arbitration or unsuccessfully contests the jurisdiction of any arbitration forum located in N. Las Vegas, Nevada, over any matter which is the subject of this agreement, the prevailing party shall be entitled to recover from the losing party its legal fees and any out of pocket expenses incurred in connection with the defense of such legal proceeding and its efforts to enforce its rights to arbitration as provided for herein.

Each party will sign any required and customary agreement to arbitrate required by the American Arbitration Association at the time any dispute is submitted for arbitration. The parties agree to be bound by the decision of any award as being final and conclusive and agree to abide thereby. Any decision may be filed with any court as a basis for judgment and execution for collection. The Customer agrees that the maximum amount of damages the Customer may recover is limited to the premium paid to the Provider under this Agreement prior to the time of bringing such claim. With respect to the arbitration of any dispute, the parties hereby acknowledge that:

- (i) arbitration is final and binding on the parties;
- (ii) the parties are waiving their right to seek a remedy in court, including their right to jury trial;
- (iii) pre-arbitration discovery is generally more limited and different from court proceedings;
- (iv) the arbitrator's award is not required to include factual findings or legal reasoning and any party's right to appeal or to seek modification of any ruling by the arbitrators is strictly limited;
- (v) this arbitration agreement is specifically written to include any and all statutory claims arising under this agreement which might be asserted by any party.